

ACFI - An Industry Perspective

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Overview

- Simpler and easier to use
- More 'black and white'
- Increased awareness of depression
- Attention to details
- Reduced paperwork load?
- Assessment tools/records?



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ACAT & ACFI

- ACAT determines eligibility
- ACFI determines funding based on assessed need
- 16% 'interim low' vs 8% under RCS
- 2010 - change in low and high care definitions



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Admission Policy

- Assessed as eligible, yet could receive as little as \$6.81/day or even nil funding
- More thorough pre-admission screening
- Decreased access for some older people



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ACFI Knowledge

- Limited industry training
- Department documents not always used
 - User Guide
 - Business Rules
- Variable understanding of the tool
 - Business rules
 - Questions
 - Assessments / Records
 - Evidence required



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ACFI Knowledge

- Variable responses to ACFI queries
 - FAQs, email, 1800 and Review Officers
- Staff
 - Engagement of all levels
 - Turnover



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Documentation Requirements

- Changed
 - Defined for validation
- Unchanged
 - Care delivery
 - Professional accountability
 - Communication purposes
 - Accreditation



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IT / Decision Support

- Streamlined business processes
- Online claiming - 77%
- Minimises risk of error
- Improved timeliness of funding
- IT solutions to assist in meeting the business rules



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Funding

- Grandparenting – 38.64% (June 09)
- Capping - 13.41% (June 09)
- ↑ impact on low care providers
- KPMG – industry awaiting feedback



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Validation

- Predominantly positive experience
- Reduced time
- Requests for additional information
- Additional information in packs
- Clerical errors
- ↑ Clinical software systems
- Need data on a State and National level



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